



# MIT's Primary Care Benefit for Benefits-Eligible Employees

An HR benefit service available through MIT Medical

MIT's unique "primary care benefit" provides employees with *free 15-minute visits* to urgent care or internal medicine clinicians, general surgeons, psychiatrists, psychologists, or social workers at MIT Medical.

For instance, if you feel ill during the workday, you may use the primary care benefit to see a clinician who can evaluate the potential severity of your illness and recommend treatment. Or, if you're dealing with a personal crisis, you may wish to speak with a mental health provider and receive a referral to community resources for further assistance.

Although an MIT employee might happen to visit an MIT Medical clinician on different occasions for similar symptoms or conditions, the primary care benefit is not intended to replace the established role of your own primary care provider in your ongoing health care. In addition, the benefit *does not cover* routine physical examinations, visits related to motor vehicle accidents or workplace injuries, routine or recurrent monitoring of a medical condition, or visits with providers from MIT Medical's specialty areas, even with a referral from an internal medicine or urgent care provider.

It's also important to remember that the primary care benefit *covers the visit only*. You will be billed for any services that do not fall under the primary care benefit and are not covered by your own health insurance. This may include additional laboratory tests, injections, consultations, supplies, or medical procedures. We can bill your outside insurance for these services, but except in life-threatening situations, it's unlikely that these services will be covered without prior approval.

## ***Who is eligible for the primary care benefit?***

All benefits-eligible MIT, Draper, Lincoln Laboratory and Whitehead Institute employees.

## ***Who is not eligible for the primary care benefit?***

- Family members of employees
- MIT affiliates and their family members
- MIT students and their family members
- Subcontractors
- Any employee who does not otherwise qualify for benefits

## ***How do I use the primary care benefit?***

If you want to see an MIT Medical clinician under the primary care benefit, call 617-253-1311 (MIT Medical/Cambridge) or 781-981-7080 (MIT Medical/Lexington).

## ***What if I have additional questions about the primary care benefit?***

Contact MIT Medical's Billing Office (E23-308) at 617-253-1322 weekdays from 8:30 a.m.–5 p.m.



MIT Medical  
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